

Each electric scooter sold comes with a limited warranty for the original purchaser. To be eligible for warranty coverage, all electric scooter purchases must be registered within 30 days of purchase by the original purchaser. Proof of product registration and original purchase receipt is required. The limited warranty only applies to the original owner for the purpose of personal use.


Registration website: www.kaaspeed-usa.com

I. Coverage and Period

- The limited warranty is expressly limited to the replacement of the covered parts including frame, fork, handle bar, wheel hub, brake rotors, motor, battery, controller, main wire harness, charger, throttle, and LED display meter when the scooter has any performance failure listed in the Performance Fault Table.
- The covered components are warranted to be free of defects in materials and workmanship under normal use and service during the warranty period.
- The limited warranty period is valid for one year after receipt of the scooter by customer or delivery confirmed by carrier; or ends immediately upon the sale/transfer of the scooter to another person.

II. Exclusions

- Normal wear and tear of any parts
- Act of nature, such as but not limited to flood water, windstorm, earthquake, fire etc.
- Any damage or defect occurring from the misuse of the scooter, failure to follow assembly and operation instructions, improper repair, maintenance or storage of the scooter, accident, abuse, neglect, improper transportation, stunt riding or similar activities, commercial use, alterations, modifications, and use of unauthorized parts.
- The battery is not warrantied from damage resulting from power surges, use of improper charger, water damage and not properly maintained as instructed in operation manual.
- Other failures not listed in the Performance Fault Table.
- The warranty will be void if the scooter is used for any purpose other than the reasonable intended use.

 Warning: display meters, batteries, controller have a certain degree of water resistance, but are not completely waterproof. Avoid prolonged use in rainy days or soak the vehicle in liquid medium. Warranty is not available due to damage caused by the influent of electronically controlled components.

Performance Fault Table of e-scooter

Product	Performance Failure
E-SCOOTER	Motor fails to work in normal use Controller failure in normal use Charger failure in normal use Battery failure in normal use Frame deformation or fracture in normal use leading to scooter non-operation

III. Disclaimer

Except as otherwise expressly stated here, no other warranties or guarantees are made in respect to the products, express or implied. Seller expressly disclaims all implied warranties of merchantability, non-infringement, and fitness for any particular use or purpose. Xiaoka and its affiliated companies shall not be liable for any special, incidental or consequential damage, including lost profits.

