

WARRANTY INFORMATION

This warranty forms an integrated part of the purchase agreement between the private individual purchasing a Radinn product (the “Customer”).

Warranty

Subject to the conditions set out herein, Radinn will (in some cases, as specified below under “Communication”, through an authorized dealer) remedy defects or nonconformities resulting from defects in design, materials or workmanship of the Radinn product, provided that a) the defect is notified to Radinn or, if applicable, the authorized dealer within a reasonable time after the defect came to, or ought to have come to, the Customer’s attention and in no event later than prior to the expiry of the relevant warranty period; and b) that the Radinn product is proven defective (the “Warranty”). Digital upgrades developed by Radinn does not suspend or prolong the warranty period.

This Warranty applies to all Radinn products, including any by Radinn developed digital upgrades even if the upgrade was not available at the time of purchase, purchased for final, recreational use by private individuals only. The Warranty is only valid for the original Customer and cannot be transferred to a third party.

The Warranty does not cover:

- a) defects caused by the batteries due to Customer’s negligence and/or failure to i) install and connect the Radinn Control App from App Store or Google Play as means of communicating battery status with Radinn at any given use or ii) follow proper safety protocols as stated by Radinn in the included printed user manual, safety instructions prescribed on the Radinn product, safety instructions prescribed on the battery and/or the user manual in the Radinn Control App.
- b) defects caused by negligence, mistreatment or failure to follow instructions issued by Radinn;
- c) faulty maintenance, handling or incorrect storage by the Customer;
- d) alterations or modifications of the Radinn product carried out without Radinn’s prior written consent;
- e) repairs or any other work done on or in relation to the Radinn product by anyone other than Radinn; or
- f) normal wear and tear and deterioration.

The battery, like all lithium-ion batteries, will experience gradual energy or power loss with time and use. Loss of battery capacity or power over time or due to or resulting from battery usage is NOT covered under this battery Warranty.

The herein stated sets out the full and complete warranty, express or implied, including without limitation in respect of satisfactory quality, merchantability and fitness for purpose, that is provided in relation to the

Radinn product and all liability based on other grounds is hereby disclaimed.

Limitation of liability

The liability hereunder is limited to repair and/or replacement, at Radinn’s sole discretion, of the defective part or component. Neither Radinn nor the authorized dealer shall be liable for any damages, whether direct or indirect, consequential damages, loss of use, loss of production, loss of profit or whatever kind or nature.

Neither Radinn nor the Authorized Dealer shall have any liability whatsoever in respect of the Customer’s use of the Radinn product or in respect of any requirement to obtain registrations, licenses, approvals or similar by any governmental authority or agency.

Warranty periods

Products not containing batteries

For Radinn products not containing batteries, the Warranty is limited to 12 months from the Relevant Date.

Products containing batteries

For Radinn products containing batteries (such as battery packs and remote controls), the following warranty terms apply:

Where the Radinn product containing batteries is purchased directly from Radinn, the Warranty for the product containing batteries is limited to 12 months from the Relevant Date or a maximum of 100 charging cycles, which-ever comes first.

Where the Radinn product containing batteries is purchased through an authorized dealer, the Warranty for the product containing batteries is limited to 12 months from the Relevant Date or a maximum of 100 charging cycles, which-ever comes first, *provided always* that (i) the authorized dealer has performed at least one top-up charge of the batteries during each period of 6 months that the batteries are in the authorized dealer’s possession and (ii) the batteries have been in the authorized dealer’s possession for a maximum of 12 months.

For these purposes, the “Relevant Date” shall mean the earlier of (i) the shipping date and (ii) the date on which, if applicable, the product was made ready for use by registering it with the Radinn App.

Communication

Any communication or Warranty claims shall be directed as follows:

- a) if the Radinn product is purchased through an authorized dealer (the authorized dealers are listed on radinn.com) – to the dealer; or



- b) if the Radinn product is purchased directly from Radinn – to Radinn.

Entire agreement

This document contains the entire warranty given by Radinn in respect of your Radinn product and cancels and supersedes all prior oral and written agreements between the parties, relating to the subject matter hereof. There are no terms, obligations, covenants, representations, statements or conditions other than those contained herein. No variation, modification or waiver of this document, together or individually, shall be deemed valid unless made in writing and signed by both parties.

Governing law and dispute resolution

This warranty information, subject to your local laws, shall be governed by and be construed in accordance with the laws of Sweden, under exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

This Warranty gives you specific legal rights. These rights do not substitute for or affect your statutory rights under your local law. In addition to the rights arising under this Warranty, you may have additional rights arising from your local law including, but not limited to, any statutory warranty rights.

Any dispute, controversy or claim arising out of or in connection with this warranty information, or the breach, termination or invalidity thereof, shall be finally settled by arbitration in Malmö, Sweden, in accordance with the Rules of the Arbitration Institute of the Stockholm Chamber of Commerce. The language to be used in the arbitral proceeding shall be English, unless both parties agree otherwise.

In the event that any provision of this Warranty is held by a court of competent jurisdiction to be unenforceable because it is invalid or in conflict with any law of any relevant jurisdiction, the validity of the remaining provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if this Warranty did not contain the particular provisions held to be unenforceable, and the unenforceable provisions shall be replaced by provisions which, being valid, legal and enforceable, come closest to Radinn's intention underlying the invalid or unenforceable provision.